DIMITRIS NIORAS MS, ME
Transportation Systems Engineer

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Chicago Transit Authority   **Chicago, IL**

Service Planner II - Bus   *Apr 2023 - present*

- Coordinates with multiple teams and departments on design, implementation, and communication of bus service changes. Ensures high-quality design and monitors service delivery.
- Utilizes and evaluates technologies such as Power BI to improve and modernize the current set of tools and processes used by Service Planning. Explores innovative analytics and visualization options to strategically improve insight quality. Documents procedures to improve access and maintenance.
- Manages a Service Planning Analytics Intern tasked with implementing such improvements, sets goals, reviews results, and provides continuous feedback and coaching with regular check-ins.
- Planned, developed, and managed implementation of updated Bus Destination Signs across the entire system, coordinating with the Planning, Scheduling, Communications, and Maintenance teams, improving overall consistency and readability for customers.

Service Planner - Bus   *Jun 2019 - Apr 2023*

- Analyzed bus service performance and prepared service recommendations based on current trends and the needs of the agency to improve efficiency, satisfy demand, and follow Title VI policies.
- Managed development of ROVE Map, a web-based bus performance visualization tool by MIT, provided feedback, and ensured successful deployment.

Chicago Metropolitan Agency for Planning   **Chicago, IL**

Intern, Policy and Programming   *Jun 2018 - May 2019*

- Developed tools to analyze, clean, and summarize Expressway traffic flow raw data using SQL. Reviewed results and documented the entire process for ease of use and maintenance.
- Analyzed and summarized Transit Asset Management data as part of the *"ON TO 2050"* regional plan, ensuring accuracy and completeness.

LEADERSHIP & VOLUNTEER EXPERIENCE

Transport Chicago Conference

President   *Jan 2023 - present*

- Managed a team of 4 Executive Board and 15 Steering Committee members to organize the second post-pandemic annual conference, doubling the attendance compared to the previous year (2022) and reaching 75% of pre-Covid attendance (2019) within 5 months of planning.
- Sets strategic goals and processes to streamline fundraising, program development, and communication for the ~250 attendee, $60,000 budget conference, while considering industry trends, financial constraints, and growth opportunities.

Young Professionals in Transportation, Chicago Chapter

Vice Chair for Student Relations   *Nov 2019 - Dec 2022*

- Led a team of 4 local organization representatives to plan the annual Student Speed Networking Event, bringing over 40 transportation students and professionals to network in a casual setting.

EDUCATION & PROFESSIONAL DEVELOPMENT

Chicago Transit Authority   **Chicago, IL**

Foundations for Management Program   *Sep 2023*

Illinois Institute of Technology   **Chicago, IL**

Master of Engineering, Transportation Engineering   *May 2019*

SKILLS - INTERESTS

Software Skills

- MS Office, Power BI, Sharepoint
- Project and Team Management using MS Lists, MS Project, MS Planner, Trello, Asana
- Data manipulation using SQL
- Data analysis using Python
- GIS and Vector Design
- Vehicle Scheduling using Hastus

Languages

English (fluent), Greek (native), German (basic)